

The Play Den

Terms and Conditions

- I understand that my booking is non-refundable and that my session can only be rescheduled if 48 hours+ notice is given. If I have to cancel within 48 hours, I can either choose to gift my session to a friend or I can instruct The Play Den to gift my session to a stranger
- I will supervise my child/ren **at all times** during a play session and I take full responsibility for any injuries that they may obtain
- I will ensure that my child/ren is/are not left unattended in the Messy Play Room or Sensory Room
- I will support my child at all times when handling resources to ensure that nothing gets unnecessarily broken, damaged or ruined
- I take full responsibility for monitoring my child's dietary requirements and will ensure that they avoid any known allergens. Any food that my child eats within The Play Den will not contain nuts
- I will ensure that I am acting responsibly and appropriately around, and to, other children and adults attending the setting and setting staff
- I will seek assistance from a member of staff when I need to exit the building- the doors must only be locked and unlocked by setting staff
- If the fire alarm is sounded, I will follow the setting's Fire Evacuation procedures and staff's instructions
- I am aware that some activities may involve paint and any other resources that may stain clothes- I will ensure that my child wears clothing that I don't mind getting potentially ruined
- I will encourage my child to tidy up resources when they have finished playing with them

These terms and conditions are intended to keep everyone attending The Play Den safe and to ensure that play sessions are enjoyable for all.

The person in charge of a booking agrees to these terms and conditions on behalf of everyone in their booking and it is their responsibility to ensure that all members of their party adhere to them.

Failure to adhere to these Terms and Conditions may result in being asked to leave the premises and may affect your ability to make future bookings